# What is this Privacy Policy for?

This privacy policy is for this website www.truckcartellegalaction.com and served by The Road Haulage Association and governs the privacy of its users who choose to use it.

The policy sets out the different areas where user privacy is concerned and outlines the obligations & requirements of the users, the website and website owners. Furthermore the way this website processes, stores and protects user data and information will also be detailed within this policy.

#### The Website

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies with all UK national laws and requirements for user privacy.

### Storage of your personal data

All information you provide to us is stored on secure severs operated or utilised by HubSpot. Information may be transferred and stored at a destination outside the European Economic Area. The information will be password protected and only accessed by the website owner or by any other person authorised by you to access this information. By submitting your personal data, you agree to this transfer, storing and processing. The website owner will take all steps necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Where you have chosen a password which enables you to access certain parts of the website, you are responsible for keeping the password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although the website owner does their best to protect your personal data, it cannot guarantee the security of your data transmitted to the website; any transmission is at your own risk. Once the website owner has received your information, it will use strict procedures and security features to try to prevent unauthorised access.

## Your Rights

You have the right to ask the website owner not to process your personal data for marketing purposes. You will usually be informed and asked to provide your consent (before collecting your data) if the website owner intends to use your data for such purposes or if they intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting the website owner at Roadway House, Bretton Way, Bretton, Peterborough, PE3 8DD.

#### Use of Cookies

This website uses cookies to better the users experience while visiting the website. Where applicable this website uses a cookie control system allowing the user on their first visit to the website to allow or disallow the use of cookies on their computer/device. This complies with recent legislation requirements for websites to obtain explicit consent from users before leaving behind or reading files such as cookies on a user's computer/device.

Cookies are small files saved to the user's computer hard drive that track, save and store information about the user's interactions and usage of the website. This allows the website, through its server to provide the users with a tailored experience within this website.

Users are advised that if they wish to deny the use and saving of cookies from this website on to their computers hard drive they should take necessary steps within their web browsers security settings to block all cookies from this website and its external serving vendors.

This website uses tracking software to monitor its visitors to better understand how they use it. This software is provided by Google Analytics which uses cookies to track visitor usage. The software will save a cookie to your computer hard drive in order to track and monitor your engagement and usage of the website, but will not store, save or collect personal information. You can read Google's privacy policy here for further information http://www.google.com/privacy.html.

Other cookies may be stored to your computer hard drive by external vendors when this website uses referral programs, sponsored links or adverts. Such cookies are used for conversion and referral tracking and typically expire after 30 days, though some may take longer.

### **Registered Users**

The website owners may restrict certain content of the website to registered users.

The website owners may record all access to secure content published on this website for the purposes of maintaining security and integrity of the website and to further develop content of interest to registered users.

In order to obtain access to secured content you must first approve the use of cookies by this website before attempting to login.

All personal details relating to registered users are held securely and in accordance with the Data Protection Act 1998. Provided you have given your consent, by completing the relevant form, you agree that the website owners may share your personal information with selected third parties which will include Backhouse Jones Limited and other legal advisors, experts and

companies who may be involved in the RHA Truck Cartel claim and who may require the data for the purpose of progressing your claim.

The consent you have provided will allow these businesses to contact you with a view to providing information in relation to the truck cartel claim and to allow the selected third parties to comply with the obligations in progressing the claim on your behalf.

Under the Data Protection Act 1998 you may request a copy of personal information held about you by this website's registered users program. A small administration fee will be payable. If you would like a copy of the information held on you please write to the business address at the bottom of this policy.

### **Contact & Communication**

Users contacting this website and/or its owners do so at their own discretion and provide any such personal details requested at their own risk. Your personal information is kept private and stored securely until a time when it is no longer required or has no use, as detailed in the Data Protection Act 1998. Every effort has been made to ensure a safe and secure form to email submission process but users are advised that when using such form to email processes that they do so at their own risk.

This website and its owners use any information submitted to provide you with further information about the products/services they offer or to assist you in answering any questions or queries you may have submitted. This includes using your details to subscribe you to any email newsletter program the website or website owner operates but only if this was made clear to you and your express permission was granted when submitting any form to email process or whereby you, the consumer have previously purchased from or enquired about purchasing from the company a product or service that the email newsletter relates to. This is by no means an entire list of your user rights in regard to receiving email marketing material. Your details are not passed on to any third parties.

Subscriptions are taken in compliance with UK Spam Laws detailed in the Privacy and Electronic Communications Regulations 2003. All personal details relating to subscriptions are held securely and in accordance with the Data Protection Act 1998.

In compliance with UK Spam Laws and the Privacy and Electronic Communications Regulations 2003 subscribers are given the opportunity to unsubscribe at any time through an automated system. This process is detailed at the footer of each email campaign. If an automated un-subscription system is unavailable clear instructions on how to unsubscribe will by detailed instead.

### Email Newsletter/Update

This website operates a monthly email newsletter/update program produced by Backhouse Jones Limited, used to inform subscribers about the progress of the RHA truck cartel claim,

including a summary of collective proceedings or any document filed in the proceedings, a summary of common issues in the litigation and any circumstances which could affect the outcome of your involvement in the collective proceedings.

Provided you have given your consent, by completing the relevant form, you agree that the website owners may share your personal information with selected third parties which will include Backhouse Jones Limited and other legal advisors, experts and companies who may be involved in the RHA Truck Cartel claim and who may require the data for the purpose of progressing your claim.

The consent you have provided will allow these businesses to contact you with a view to providing information in relation to the truck cartel claim and to allow the selected third parties to comply with the obligations in progressing the claim on your behalf.

Under the Data Protection Act 1998 you may request a copy of personal information held about you by this website's email newsletter program. A small administration fee will be payable. If you would like a copy of the information held on you please write to the business address at the bottom of this policy.

Email newsletters/updates published by this website or its owners may contain tracking facilities within the actual email. Subscriber activity is tracked and stored in a database for future analysis and evaluation. Such tracked activity may include; the opening of emails, forwarding of emails, the clicking of links within the email content, times, dates and frequency of activity (this is by no means a comprehensive list).

This information is used to refine future email campaigns and supply the user with more relevant content based around their activity.

#### External Links

Although this website only looks to include quality, safe and relevant external links, users are advised to adopt a policy of caution before clicking any external web links mentioned throughout this website. (External links are clickable text/banner/image links to other websites, similar to; www.websitename.co.uk.)

The owners of this website cannot guarantee or verify the contents of any externally linked website despite their best efforts. Users should therefore note that they click on external links at their own risk and this website and its owners cannot be held liable for any damages or implications caused by visiting any external links mentioned.

### Adverts and Sponsored Links

This website may contain sponsored links and adverts. These will typically be served through our advertising partners, with whom this website and its owners may have detailed privacy policies relating directly to the adverts they serve. Clicking on any such adverts will send you

to the advertisers' website through a referral program which may use cookies and will track the number of referrals sent from this website. This may include the use of cookies which may in turn be saved on your computer hard drive. Users should therefore note they click on sponsored external links at their own risk and this website and its owners cannot be held liable for any damages or implications caused by visiting any external links mentioned.

#### Social Media Platforms

Communication, engagement and actions taken through external social media platforms that this website and its owners participate on are custom to the terms and conditions as well as the privacy policies held with each social media platform respectively.

Users are advised to use social media platforms wisely and communicate/engage upon them with due care and caution in regard to their own privacy and personal details. Neither this website nor its owners will ever ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact them through primary communication channels such as by telephone or email.

This website may use social sharing buttons which help share web content directly from web pages to the social media platform in question. Users are advised before using such social sharing buttons that they do so at their own discretion and note that the social media platform may track and save your request to share a web page respectively through your social media platform account.

#### Shortened Links in Social Media

This website and its owners through their social media platform accounts may share web links to relevant web pages. By default some social media platforms shorten lengthy urls - web addresses (this is an example: http://bit.ly/zyVUBo).

Users are advised to take caution and good judgement before clicking any shortened urls published on social media platforms by this website and its owners. Despite the best efforts to ensure only genuine urls are published many social media platforms are prone to spam and hacking and therefore this website and its owners cannot be held liable for any damages or implications caused by visiting any shortened links.

## Changes to our privacy policy

Any changes the website owner makes to this privacy policy in the future will be posted on this page and, where appropriate, notified to you by email. Please check back frequently to see any updates or changes to this privacy policy.

#### **Resources & Further Information**

Data Protection Act 1998 (<a href="http://www.legislation.gov.uk/ukpga/1998/29/contents">http://www.legislation.gov.uk/ukpga/1998/29/contents</a>)

- Privacy and Electronic Communications Regulations 2003 (http://www.legislation.gov.uk/uksi/2003/2426/contents/made)
- Privacy and Electronic Communications Regulations 2003 The Guide (<a href="https://ico.org.uk/">https://ico.org.uk/</a>)
- Twitter Privacy Policy (<a href="https://twitter.com/privacy">https://twitter.com/privacy</a>)
- Facebook Privacy Policy (https://www.facebook.com/about/privacy/)
- Google Privacy Policy (http://www.google.com/policies/privacy/)
- Linkedin Privacy Policy (https://www.linkedin.com/legal/privacy-policy)
- Mailchimp Privacy Policy (<a href="http://mailchimp.com/legal/privacy/">http://mailchimp.com/legal/privacy/</a>)
- Website Privacy Policy
   (http://jamieking.co.uk/resources/free\_sample\_privacy\_policy.html)
- Project Planner Template (http://jamieking.co.uk/kb/task-manager-project-planner-template.html)

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